The Vorona Quartz 10 Year Limited Warranty

Vorona Quartz 10 Year Limited Warranty

What this limited 10 year warranty covers:

• Vorona Quartz warrants its products under this limited ten (10) year warranty, exclusively to the original purchaser of the Vorona Quartz surface, for only the repair or replacement of the defective product.

• This limited ten (10) year warranty covers Vorona Quartz surfaces that have been permanently installed in your residence.

• This limited ten (10) year warranty covers products that have been maintained according to the Vorona Quartz surfaces Care and Maintenance Guide provided free of charge at the time of installation, or upon request, by your authorized Vorona Quartz Installer or by Vorona Quartz.

• This limited ten (10) year warranty covers products that have been installed by a Vorona Quartz Certified Installer. If you are making a warranty claim, you, the customer, are responsible for proving that the product is Vorona Quartz and that it was installed by a Certified Vorona Quartz Installer.

• This limited ten (10) year warranty covers products that have been registered with Vorona Quartz within sixty (60) days of installation and that have the Vorona Quartz product identifier affixed at the time of the warranty claim.

What this limited 10-year warranty does not cover:

• This limited ten (10) year warranty does not cover color variances, thermal shock, chemical abuse, impact damages, misuse, or improper fabrication.

• This limited ten (10) year warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile, or wall surface modifications that may be necessary to repair or replace the Vorona Quartz product covered under this limited ten (10) year warranty; such other repairs and modifications shall be the responsibility of the customer.

• This limited ten (10) year warranty does not cover products that have not been paid for in full.

• This limited ten (10) year warranty does not cover products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance.

• Vorona Quartz is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

• This limited ten (10) year warranty does not cover seam performance.

• This limited ten (10) year warranty is non-transferable and does not cover claims made by subsequent owners of your home.

• This limited ten (10) year warranty does not cover products that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.

Registration:

To register for this limited ten (10) year warranty, you must fill out the warranty registration online at <u>www.voronaquartz.com</u>.

You must register within sixty (60) days of installation to be eligible under this limited warranty.

To obtain service under this warranty:

To obtain the best service under this limited ten (10) year warranty, contact the source from which you purchased Vorona Quartz. For more information about this warranty, please contact Vorona Quartz directly by writing:

Vorona Quartz 9600 Dice Lane Lenexa, Kansas 66215

In order to obtain service under this limited ten (10) year warranty, you must permit your Vorona Quartz Installer or Vorona Quartz's authorized agents to inspect your Vorona Quartz product at your residence. Also, you must reasonably cooperate with your installer and Vorona Quartz's agents in the efforts to service this warranty.

Except as provided in this limited ten (10) year warranty, Vorona Quartz shall not be liable in either tort or contract for any loss of direct, consequential, or incidental damages arising out of the use or inability to use the product in residential applications. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

Vorona Quartz makes no other warranty, representation, or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from Province to Province.

This is the only warranty offered by Vorona Quartz for Vorona Quartz surfaces. No one other than Vorona Quartz is authorized to make any warranty or promise with respect to Vorona Quartz surfaces.