

Floor Covering Media

Your Gateway to the Floor Covering Industry

Family flooring business reopens



Lee's Custom Floors is reopening after closing for 10 days, as restrictions aimed at preventing the spread of COVID-19 are relaxed. Janet McKenzie is the store manager of Lee's. McKenzie has a strong floor covering industry background and was raised in a family of flooring professionals. Her mother managed the store until she passed away some time ago.



Lees has a wide selection of soft and hard surfaces, including: carpet, ceramic, hardwood, laminate, resilient and more. Buy any carpet from Lees and borrow the signature [power stretcher](#) for the installation that Lee Peters himself created. Buy any floor from Lees and borrow the tools needed for the project. Of course, there's no charge for the loaner tools. Professional advice and installation tips are also free of charge.

About closing the store: It wasn't an easy decision. It was a necessary one, however, as during the span of the closure, there was some uncertainty about how to safely proceed with conducting business moving forward. Fortunately, there was a flow of creative ideas and suggestions; all of which were helpful when devising the plan to safely reopen the store.

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New rules. What are they? One person (or one couple) is permitted in the store at a time; as social distancing rules remain in effect. The store remains closed to walk-in traffic. Visitors are welcome by appointment only. How exactly does one go about scheduling an appointment? One of three ways: via [email](#); via telephone and at the door (if you're nearby).

There are new rules for contractors, as well. What are they? Contractors could pick up supplies using the front entrance, unless customers are inside of the store; in which case, contractors must pick up supplies using the warehouse entrance in compliance with social distancing rules.

In time, the above rules are subject to change and without advance notice. Without much time to properly test the rules, adapting to them and coping with them may present some challenges. Most would agree it is a reasonable inconvenience for ensuring customer safety, the top priority.

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Lee's Custom Floors



Flooring store in One Hundred Mile House

[LCF Website](#)



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press releases called Flooring Updates.

Flooring Updates



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